

EMOS GoSmart Water Fountain 2.6l PET-202 | Water Fountain PET-201

Safety Instructions

Before installing or using the product, carefully read in full the instructions provided in the operating manual and make sure you understand them. Keep this document and the packaging for future use.

WARNING

Safety hazard:

- Do not use the fountain with animals that cannot reach the bowl or animals with any physical impairment.
- Do not use the fountain outdoors.
- Do not lift the fountain by the lid. Lift and carry the base with both hands and keep the fountain upright while doing so.

Electrical hazard:

- Improper installation and/or use may cause a fire or injury by electric current.
- Before installing, read the manual and take into account the specific properties of the space and location where the product will be installed.
- Do not open, disassemble, modify or alter the device unless there is a specific instruction to do so in the manual.
- Any unauthorised opening or repair voids all liabilities, rights to replacement or warranties.
- Use only with the original power cable.
- The product can be powered only by voltage that matches the parameters listed for the product.
- Servicing of the product may only be performed by a qualified technician to minimise the risk of injury by electric current.
- Before cleaning or refilling with water, disconnect the product from power.
- The product must not be used by persons (including children), whose physical, sensory or mental capabilities or lack of experience and knowledge prevent safe use of the product without supervision or instruction.
- Cleaning and user maintenance must not be performed by unsupervised children.
- Do not use the product if the water tank is empty.
- Do not submerge the product in water or other liquids.

Fire hazard:

- Do not use the product if any of its parts are damaged or defective. Immediately replace the product if it is damaged or defective.

Suffocation hazard:

- Do not allow children to play with the packaging material. Keep the packaging material out of the reach of children.

WARNING

Trip hazard:

- The power cable and product must always be placed so that they are not in the way of commonly used walking areas.

NOTICES

Risk of damage to the product:

- Use the product only as described in this document.
- Prevent the product from falling and protect it against impacts.
- Do not use aggressive chemical detergents to clean the product.
- Supervise children so that they do not play with the product.

Emos spol s.r.o. declares that product H6101 is in compliance with the essential requirements and other applicable provisions of directives. The device can be freely operated in the EU.

The Declaration of Conformity can be found at <http://www.emos.eu/download>.

The device can be operated on the basis of general authorization no. VO-R/10/07.2021-8, as amended.

Package Contents

Fountain

Cleaning brush

Rubber water pipe

Filter

Water pump with cable

Power adapter

Technical Specifications

Power supply: 5 V/ 1 A

Vessel capacity: 2.6 l

Dimensions: 258 × 143 × 170 mm

Start method: Manual, timed, via app

[H6102] Connection: 2.4 GHz IEEE802.11 b/g/n

Device Description

Description of the Fountain

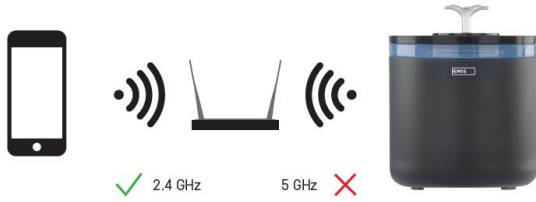
2631610200_122-H6102



- 1 – Fountain
- 2 – Water bowl
- 3 – Filter
- 4 – Drainage vessel
- 5 – Water tank
- 6 – Water pump
- 7 – Solid particle filtration
- 8 – Rubber water pipe

Connecting H6102

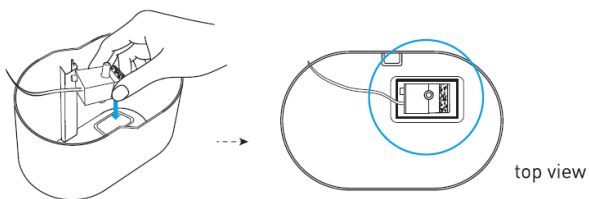
2631610200_123-H6102



The device can only connect to a Wi-Fi with 2.4 GHz frequency. (Does not support 5 GHz) Therefore, we would recommend checking that your Wi-Fi operates at that frequency before connecting the device. Some routers have both 2.4 GHz and 5 GHz frequencies, unified under one SSID. In that case, it may be necessary to separate the frequencies so that the device can connect.

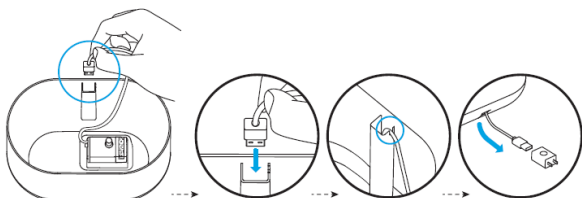
Installation and Assembly

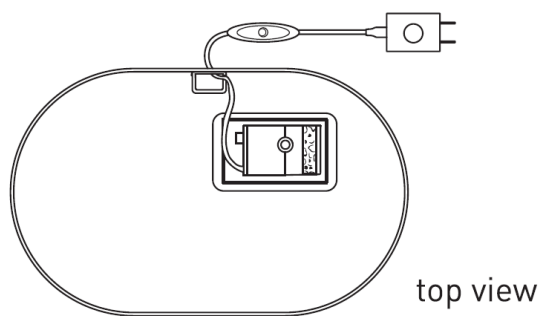
2631610200_103-H6102



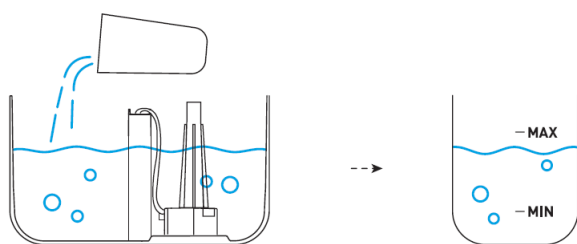
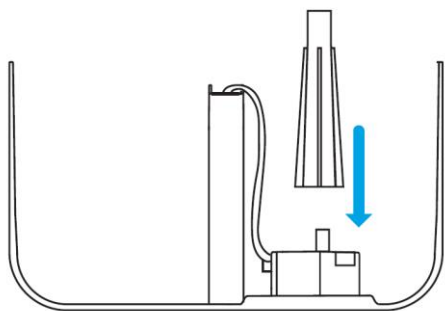
Place the water pump into the water tank. The water pump has a cutout so that it can only be placed in the correct position.

2631610200_104-H6102

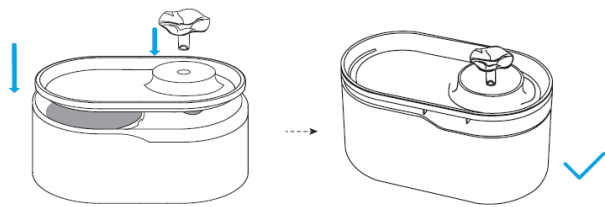
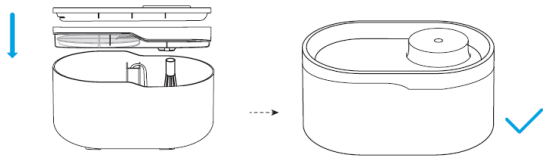




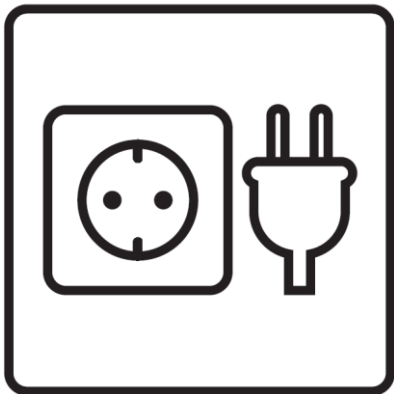
Pull the cable and the switch through the designated opening in the side of the water tank.



Fit the rubber pipe onto the water pump and fill the tank with water to the maximum mark.



Place the drainage vessel, water bowl and water fountain on top of the water tank. Make sure the parts fit firmly into one another.



Connect power

Pairing with the App (H6102 Only)

Installing the EMOS GoSmart App

267516102000_124-H6102



The app is available for Android and iOS on Google Play and App Store.
Download the app by scanning the QR code.

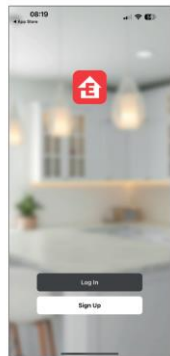
EMOS GoSmart Mobile App

267516102000_125-H6102



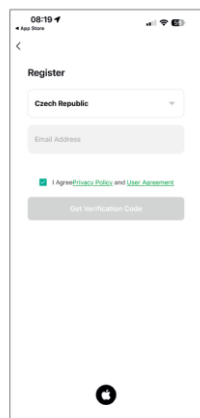
Open EMOS GoSmart and confirm the privacy policy by tapping Agree.

267516102000_126-H6102

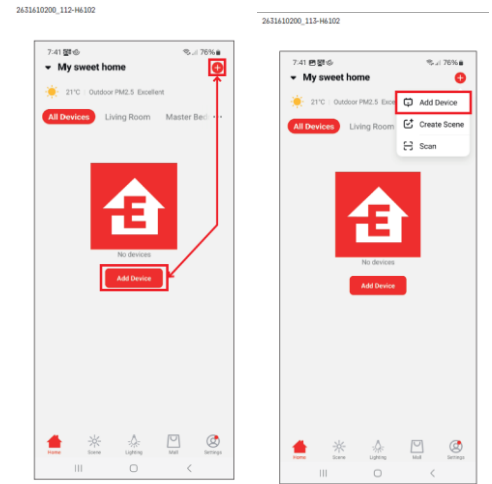


Choose Sign Up.

267516102000_127-H6102



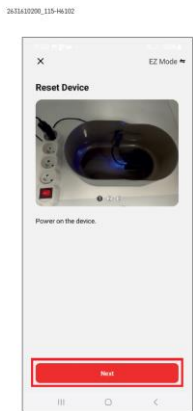
Enter a valid e-mail address and choose a password.
Confirm that you agree to the privacy policy.
Choose Log In.



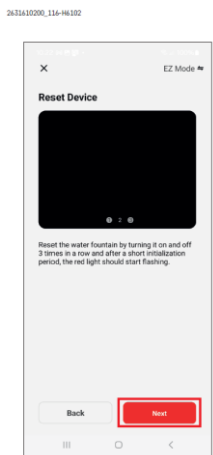
Choose Add Device.



Choose the GoSmart product category and choose device Water Fountain.



Connect the fountain to power.



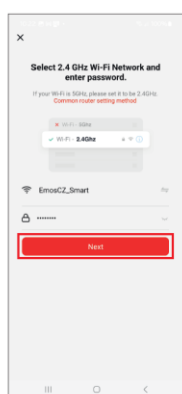
Reset the device by slowly pressing the on/off button on the cable three times in a row. After this, the LED on the water pump should start flashing blue, or red, depending on the product version.

2631610200_117-H6102



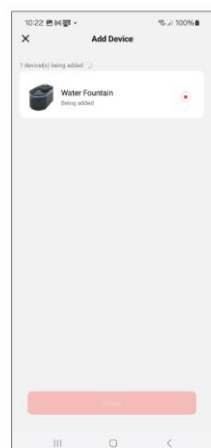
Check that the LED is flashing.

2631610200_118-H6102



Enter the name and password to your Wi-Fi network. The information remains encrypted and is used only so that the fountain is able to communicate with your mobile device remotely.

2631610200_119-H6102



The device will be detected automatically.



The device has been found.
Confirm by tapping Done.

Icons and Indicators

Description of Indicators in the Application

2631A10200_128-H6102



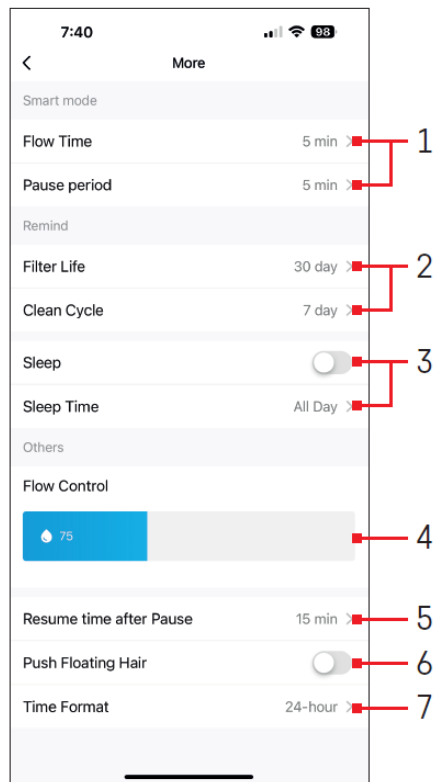
- 1 – Advanced settings
- 2 – Information about the status of the fountain and about water level
- 3 – Fountain settings
- 4 – Sleep mode
- 5 – Reminders for filter changes and fountain cleaning

Operating Modes

- 6 – Normal – the fountain runs without interruption
- 7 – Smart – the fountain cycles based on the time set in settings.
- 8 – Pause – the fountain stops and only starts running again after a period of time set in settings.

Description of Fountain Settings

2631610200_129-H6102



1 – Setting of time periods for Smart mode

2 – Setting of days for reminders to change the filter or clean the fountain

3 – Sleep mode activation and sleep mode planning options

4 – Flow regulation 60–100 %

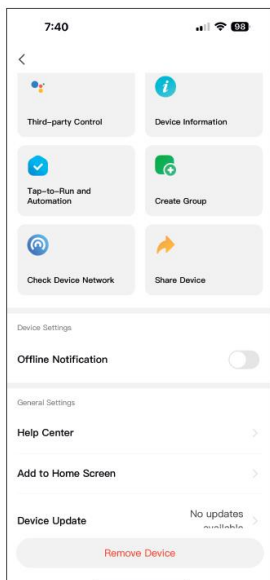
5 – Setting of pause duration, after which the fountain should resume operation.

6 – Automatic ejection of floating hairs – every 6 hours, the fountain will initiate an operation during which it attempts to remove hairs from the water pump and the water's surface.

7 – Time format setting

Advanced Settings

2631610200_130-H6102



- Third-Party Control – Voice assistant settings
- Device information – Basic information about the device and its owner
- Tap-to-Run and Automation – Automations assigned to the device
- Check device network – Network diagnostics
- Share Device – Option for sharing the administration of the device with another user

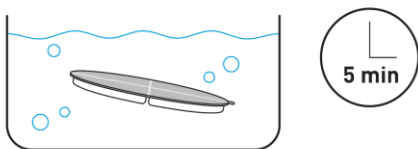
- Private mode – When activated, the camera stops scanning and recording
- Basic Function Settings – Settings for the status LED, Timestamp in live view and type of communication
- IR Night Vision – Night vision settings
- Sounds – Volume settings
- Detection Alarm Settings – Motion detection settings and motion detection time schedule.
- Offline Notification – To avoid constant notifications, a notification will be sent if the device remains offline for more than 30 minutes.
- Help Center – Displays frequently asked questions and their solutions and provides the option to send us a question/suggestion/feedback directly
- Add to Home Screen – Adds an icon to the home screen of your phone. That way, you no longer need to open the device through the app every time; you simply tap the newly added icon and you will be redirected straight to the fountain menu
- Device update – Updates the device. Option to turn on automatic updates
- Restart Device – Restarts the device
- Remove Device – Remove and unpair the device. An important step if you wish to change the owner of the device. Once a device is added to the app, the device is paired and cannot be transferred to another account without unpairing.

Device Maintenance

Filter Change

To ensure optimal water quality and safety, we recommend changing the filters every 2 weeks. This includes both the multi-layer filter in the base and the foam filter in the water pump.

2631610200_102-H6102

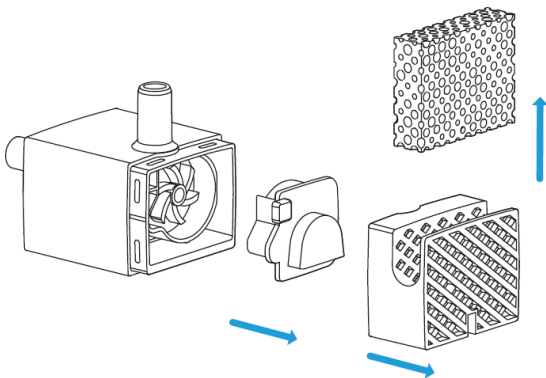


Before placing a filter in the fountain, we recommend leaving it submerged in water for 5 minutes. Before turning the fountain back on, the filter must be fully soaked so that the water flow is even and the water does not spill out.

Cleaning the Water Pump

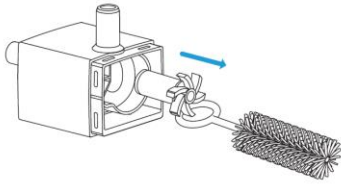
Before cleaning the device, make sure it is turned off and does not contain water.

2631610200_131-H6102

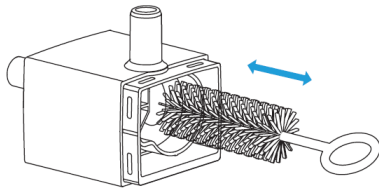


Remove the foam filter, pump cover and nozzle cover.

Note: The foam filter greatly influences the flow of water into the pump. It must be cleaned frequently to ensure the fountain runs properly.



Remove the water screw using the hook on the brush.



Use the brush to clean the interior of the water pump.

Troubleshooting FAQ

The devices are not pairing. What should I do?

- Make sure the signal is sufficiently strong
- Give the app all permissions in the settings
- Check that you are using an up-to-date version of the mobile operating system and the latest version of the app

I am not receiving notifications. Why?

- Give the app all permissions in the settings
- Turn on notifications in the app's settings (Settings -> App notifications)

Who is allowed to use the device?

- The device must always have an admin (owner)
- The admin can then share the device with other people in the household and assign them rights

Water constantly spills out of the water tank

- The filter may not be fully soaked through. Before first use, soak the filter in a clean bowl (not in the fountain) for 5 minutes.

The water pump stopped working

- Make sure the water is refilled to between the MIN and MAX marks. If that does not resolve the issue, try removing and cleaning the water pump as described in the chapter about maintenance.

Why is it necessary to soak the filter before use?

- Soaking the filter helps it absorb more water and therefore clean more water, since the filter expands when wet. Soaking the filter also removes all solid particles (e.g. dust) that may have collected on its surface.

The water flows slower than before

- During first use (or after use after a long period of disuse) the water pump must release air. It is normal that the water flows slower during this process.